

Relentless Connector Facilitator Full Time (35 hours per week)

**Are you looking to make a difference in your community?
Join the Norwood team and start making a difference today!**

Norwood Child and Family Resource Centre is an Edmonton based non-profit organization that has been supporting children and families since 1963, with a vision of Healthy Children, Healthy Families, Healthy Communities. Our programs and services are designed to strengthen and enrich families with children from birth to 5 years old. Early childhood experiences are aimed at fostering optimal child development and healthy parent-child attachment. Parent education opportunities are created to support building the capacity of families. Family support services are provided to support families as the child's first and most important teacher. Information and referral is a key practice in supporting families to grow and learn within their own communities. Programs are delivered using a holistic approach to support the social, emotional, intellectual, language, physical and creative needs of children and families in the community. For more information, visit <https://www.norwoodcentre.com>.

Norwood provides the following:

- Paid health, dental and vision premiums
- 5 weeks of paid time off per year (1 week at Spring Break, 2 weeks at Christmas and 2 weeks vacation)
- 12 sick/personal leave days per year
- Service recognition and employee awards
- 2 staff fun/appreciation days per year
- Strong focus on employee wellness and work-life balance
- Supportive of ongoing professional development
- A compassionate team environment

This position requires a flexible work schedule that includes evenings and weekends to meet the needs of the families.

The Relentless Connector Program is a collaborative of five agencies (Bent Arrow Traditional Healing Society, Boyle Street Community Services, Edmonton Mennonite Centre for Newcomers, Norwood Child & Family Resource Centre, Terra Centre for Teen Parents). Working in partnership with Children's Services and Alberta Supports, the program aims to provide an integrated service delivery for families. Utilizing a wraparound and trauma informed approach, the program closes the community service gap for those families identified as being in greater need of concrete supports and services.

The Relentless Connector Facilitator works with families with complex needs. Referrals come to the Relentless Connector Program (RCP) from Central and North East Children's Services Offices.

The Relentless Connector Facilitator (RCF) role involves coaching and supporting the family to use their skills to develop and access their own resources in various settings. The RCF works with the family to build and strengthen their self-efficacy and natural support network and develops a team relationship with the family. The role also involves supporting a family to bring together a team of formal and informal supports to ensure coordination of goal planning and action steps around family priorities and needs.

Norwood staff are guided by the following Team Charter: (SPIRIT)

- **Support** - We utilize one another's strengths to take on challenges and opportunities using positive communication, collaboration, and compassion.
- **Passion** - We have the energy, attitude, and enthusiasm to be fully committed and engaged in our work with each other.
- **Integrity** - We are honest, trustworthy, transparent, and accountable with each other.

- **Respect** - We accept others without judgment and recognize that every individual is a person of value.
- **Inclusivity** - We celebrate diversity and welcome people of all backgrounds, cultures, and perspectives.
- **Team** - We are all one group working towards improved outcomes for children and families.

If you share our values and support our mission and vision please consider joining our team.

Reporting to the Home Visitation/RC Coordinator, the Relentless Connector Facilitator is responsible for the following:

- Supporting families to identify their strengths, needs, and goals
- Focusing on strengthening the family's self-efficacy and natural supports
- Coaching and supporting the family through a Wraparound process
- Working from a trauma informed, strength based approach
- Facilitating Wraparound team meetings which brings families, and formal and informal supports together, to connect and coordinate planning and goal setting based on family priorities and needs
- Fostering relationship building between families, agencies, system providers and community
- Working collaboratively with partners
- Facilitate various group and educate parents on a variety of topics, needs and areas of interest to families
- Documentation of all program activities

The ideal candidate will possess the following qualifications:

- Post-secondary degree or diploma in a Human Services field
- 2 years related experience working with vulnerable families
- Will demonstrate any qualification required by relevant legislation or professional associations
- Able to work under supervision and collaborate closely with a team of family members, natural supports and professionals who develop and carry out individualized plans
- Ability to engage and collaborate with different systems including schools, health, child protection, community supports and justice.
- Strength-based philosophy ensuring family involvement
- Work both independently and collaboratively within a multidisciplinary team
- Excellent interpersonal, written and verbal communication skills
- Effective problem solving and initiating solution focused results
- Strong working knowledge of MS Office, and experience using databases
- Valid driver's license and clear driver's abstract
- A current First Aid Certificate, Criminal Record Check and Child Welfare Intervention Record Check

The starting hourly range for this role is \$24.25-\$27.28 per hour (\$44,135-\$49,649 per year) based on a 35-hour week.

Norwood Child and Family Resource Centre, values diversity and welcomes applications from First Nation, Inuit, Métis, New Canadian, racialized, differently abled and LGBTQ2S communities.

To apply for this opportunity, please submit your résumé and cover letter to: hr@careersforcommunity.ca

Please state in the cover letter how you align with the Norwood Team Charter and how you heard about the position.

Please include **Relentless Connector Facilitator** in the Subject Line of the email.

Closing Deadline: Until Suitable Candidate is Found

We thank all applicants for their interest, however, only those selected for an interview will be contacted.